



REPORT OF STUDENTS GRIEVANCE AND REDRESSAL CELL

2018-19

Dr. Mini E (Convener)

Members

1)Rajila O P

2)Dr. Binitha M P

3)Ravi K P

4) Abdul Karim

5) Gowri Gopan (Student)

The committee convened meetings upon receipt of grievance letters from students. Each letter underwent a thorough review by the committee, and students were called for a personal hearing necessary. The committee submitted its recommendations to the principal for official resolution of the complaints. However no serious complaint has been submitted during this year.





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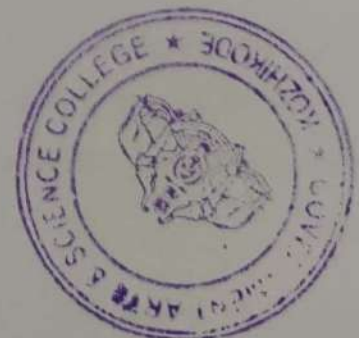
2019-20

Dr. Ajith MS (Convener)

Members

- 1)Rajila O P
- 2)Dr. Binitha M P
- 3)Ravi K P
- 4) Abdul Karim
- 5) Vysakh Soman (Student)

Upon receiving grievance letters from students, the committee convened meetings to thoroughly review each letter. The cell increased awareness about the grievance cell and its functions through orientation programs and college agents. A more user friendly grievance submitting option is made available.





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2020-21

Dr. Sonia E Pa (Convener)

Members

- 1) Dr Edakkotte Shaji
- 2) Rajila O P
- 3) Dr. Binitha
- 4) Dr. Ravi K P
- 5) Abdul Karim
- 6) Vysakh Soman (Student)

Offline classes could not be conducted during this academic year. Hence online classes were conducted. Feedback from students immediately after starting online classes showed that some students suffer from poor data connection as well as non-possession of mobile phones. Teachers raised to the occasion by donating mobile phones to the students who were not in a position to buy mobile phones by their own. The grievances regarding poor data connection were remedied by providing them free wifi connections in near by places like reading room , educational institutions, govt offices etc. It was also reported that students find it difficult to attend online classes for long time as they do in offline classes. There fore the duration of classes were reduced to 45 minutes, so that they get 15 minutes for relaxation in between successive classes.

To facilitate anonymous complaint registration for students, the college has decided to refurbish the complaint box so that they can submit their concerns confidentially.





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2021-22

Dr. Soniya E Pa (Convener)

Members

1)Dr. Edakotte Shaji (Principal)

2)Shaiju Hendiks

3)Dr. Binitha M P

4)Dr. Muneer CP

5) Agna K (Student)

Due to the epidemic covid offline could be started only in October during this academic year. During the first four months the student had online classes. Some students complained that they could not make use of the online facility properly because of poor data connection. Hence, following the government orders students from remote villages, where there were no proper range for mobile data, free wifi facility was provided in nearby public places like reading room, educational institutions, govt offices etc.





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2022-23

The committee held 5 meetings during the academic year 2022-23. The committee is composed of the following members.

Members of the committee

Dr Soniya E.Pa (Convener)

Dr. Mini E (Vice Principal)

Dr Muneer CP

Dr Ravi Kp

Dr Priya P

Dr. Binitha MP

Shaiju Hendriks

Dr Dinesh P K

Agna K (Student)

The committee convened meetings on obtaining grievance letters from students. Each grievance letter were thoroughly reviewed by the committee, and students were summoned for a personal hearing if necessary. The committee's recommendations were submitted to the principal, and complaints were addressed through the official system. The committee created a supportive and inclusive environment where every student feels heard and valued.

